

Code of Conduct for Parents / Guardians

We are fully committed to safeguarding and promoting the well-being of all of our members. The club believes it is important that all members, coaches, officials and parents associated with the club should, at all times show respect and understanding for the safety and welfare of others. The club's aim is for all members to have fun, whilst learning in a safe and happy environment. These rules are set to help us achieve our aims.

- Encourage your child to learn the rules and participate within them. Do not distract your child whilst they are training. If you wish to speak with a coach this needs to be at the beginning or end of a session. Please check with reception staff.
- Discourage challenging / arguing with coaches / officials.
- Publicly accept coaches / officials judgements.
- Help your child to recognise good performance, not just results.
- Set a good example by recognising good sportsmanship and applauding good performances of all.
- Never force your child to take part in sport.
- Always ensure that your child is dressed appropriately for the activity and has plenty of drink in a suitable sports bottle. A snack is permitted during training providing it's eaten in the designated area.
- Keep the club informed if your child is ill or unable to attend any session. Your child's place may be forfeited if they do not attend for 3 weeks, without informing the club first via email.
- All sessions must be paid for in advance, failure to make payment will result in your child losing their space.
- Endeavour to establish good communications with the club, coaches and officials for the benefit of all. Please ensure all communication goes through the club telephone number or the club email address.
- Share any concerns or complaints about any aspect of the club through the appropriate channels.
- Use correct and proper language at all times.
- Never punish or belittle a child for poor performance or making mistakes.
- Always collect your child promptly at the end of a session from the gym.
- Support your child's involvement and help them enjoy their sport.
- No parents / guardians are allowed in the hall during sessions. Parents and guardians are invited to stay and watch the sessions from the balcony. Please see reception staff or club manager should you wish to see a coach.
- Filming or taking photos in club is strictly forbidden. Anyone caught doing so will be asked to delete the images.
- Make sure any complaints follow the correct procedure as displayed outside the gym in reception.